

FIG. 1

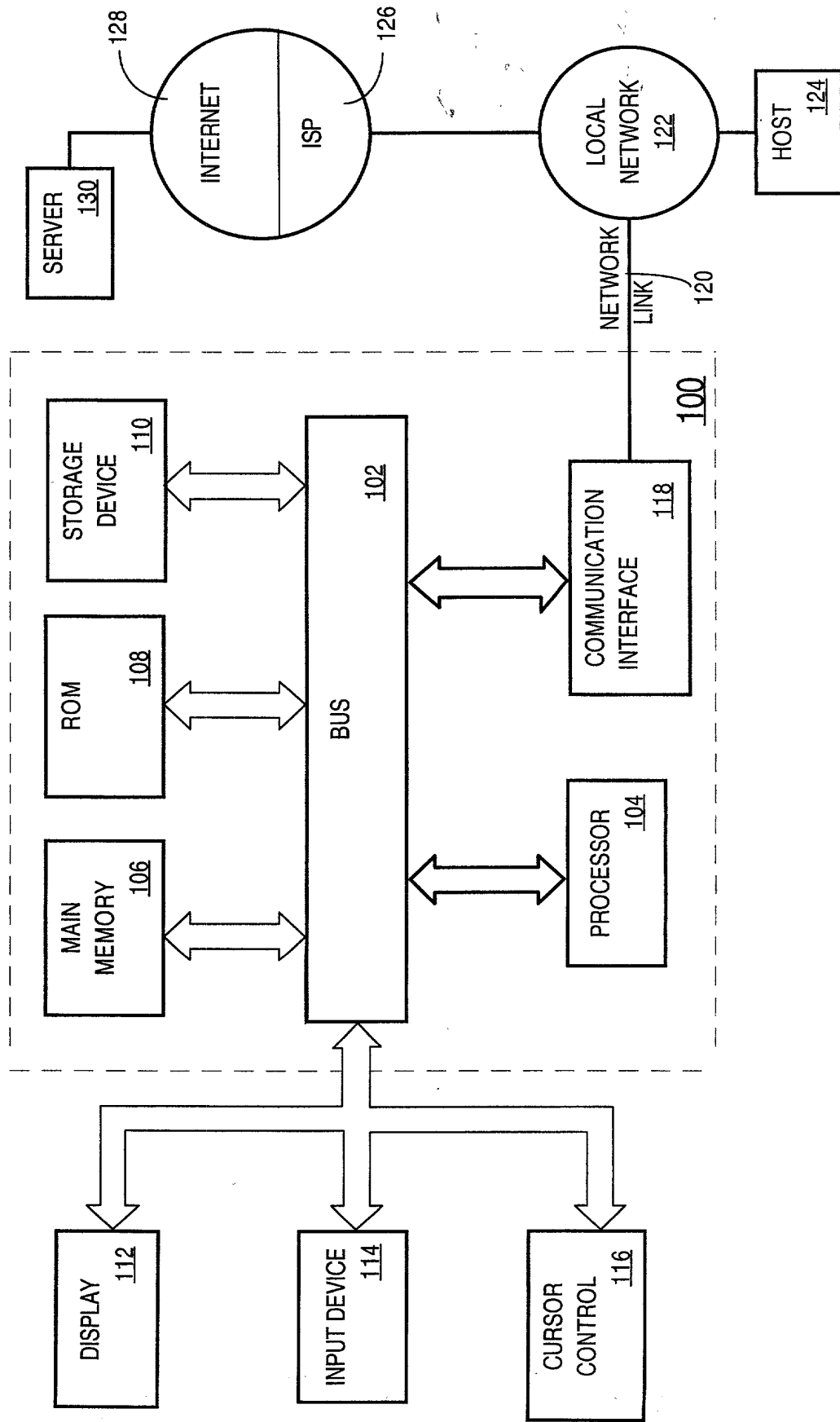


FIG. 2A

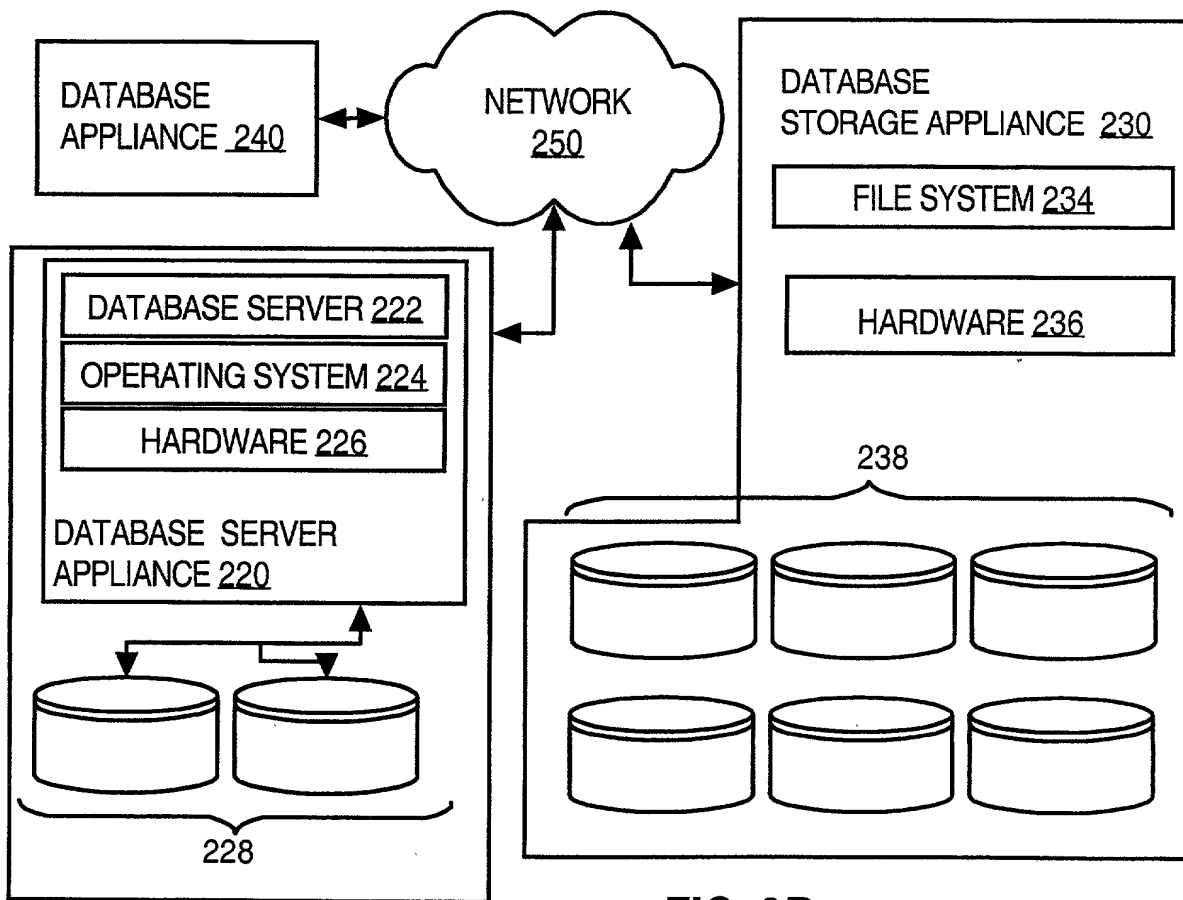
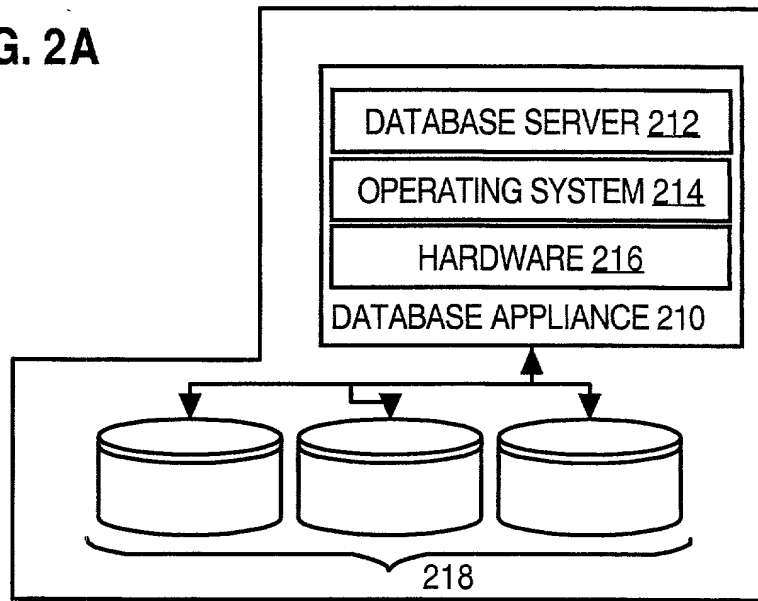


FIG. 2B

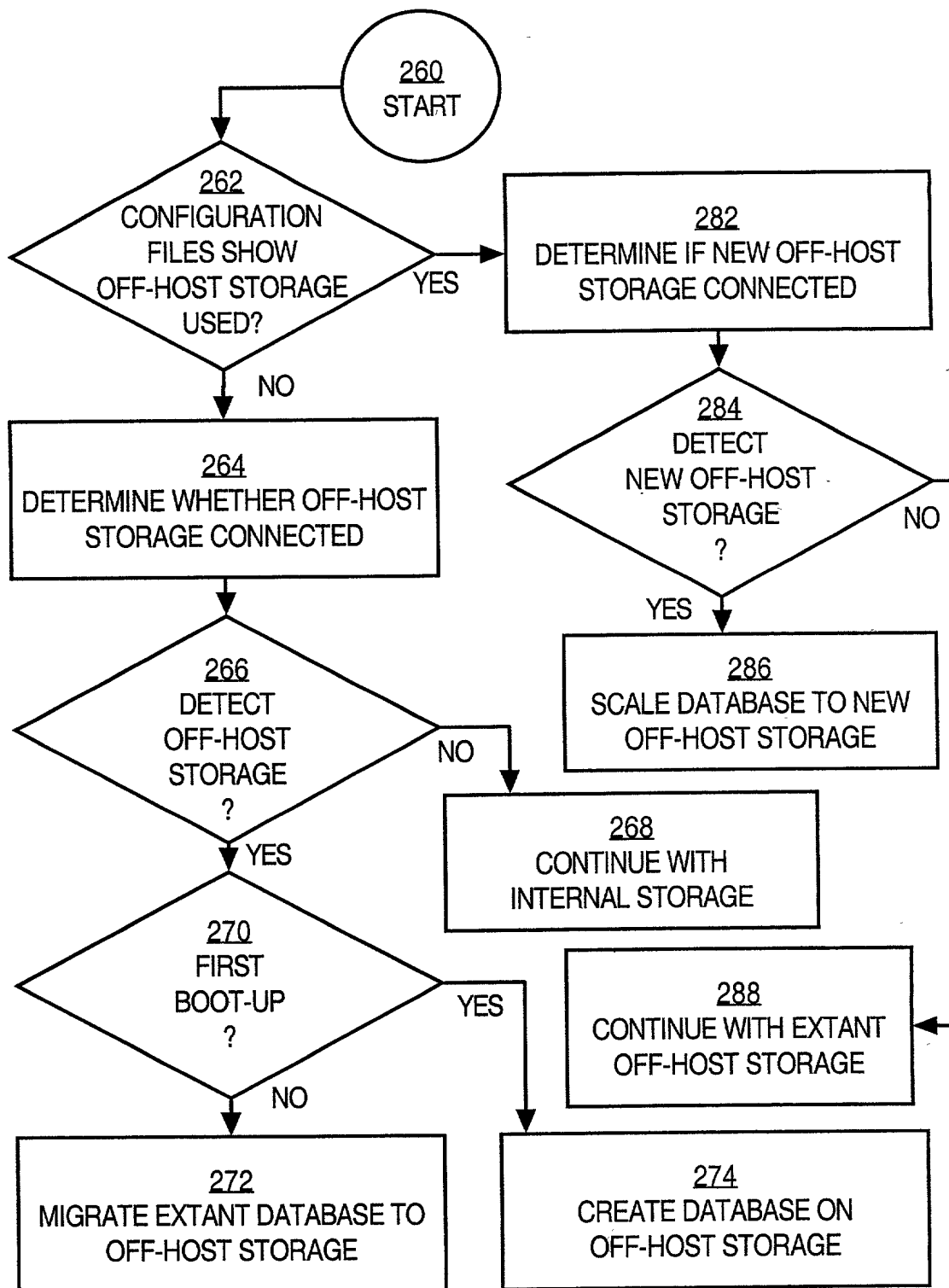


FIG. 2C

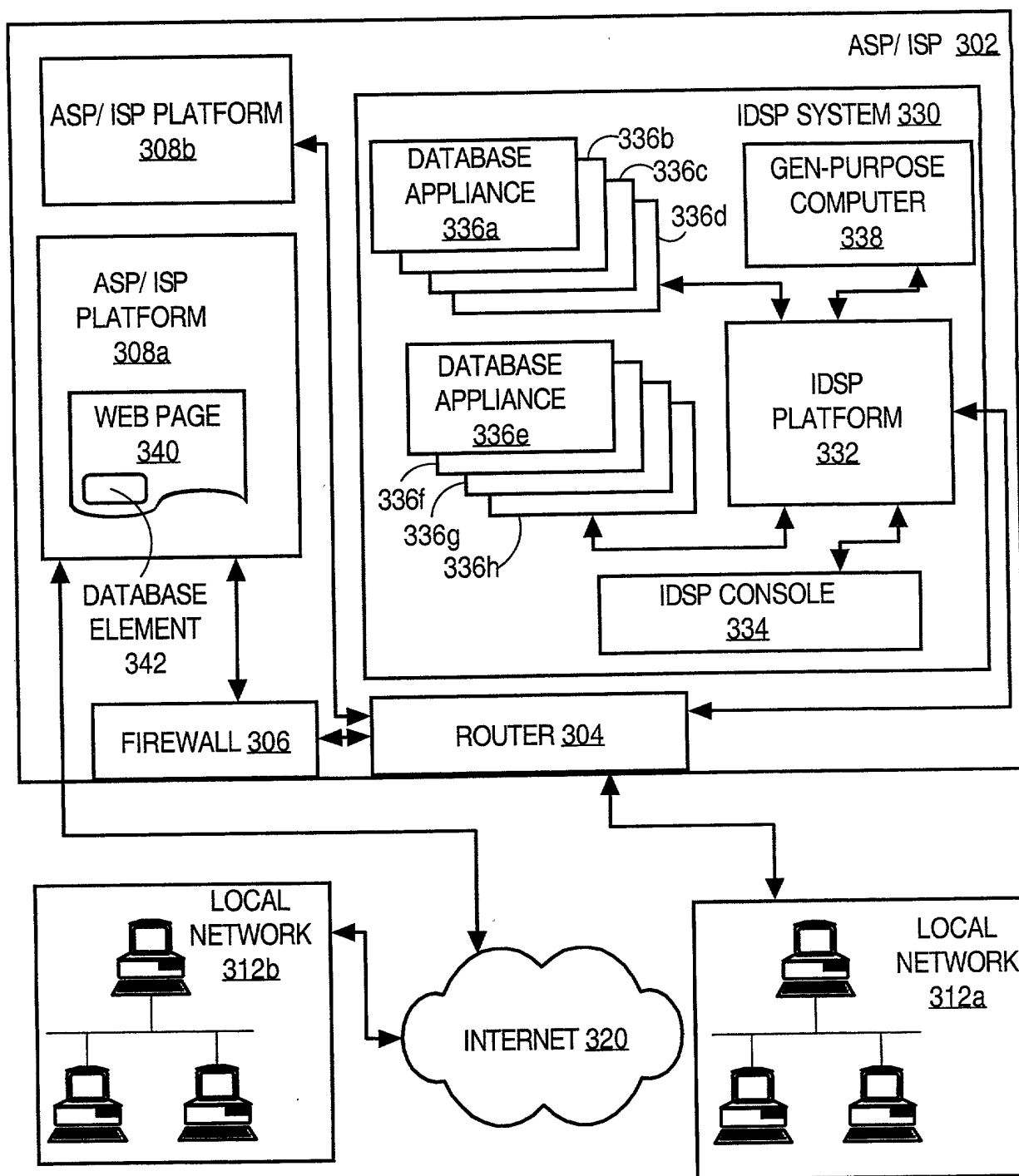
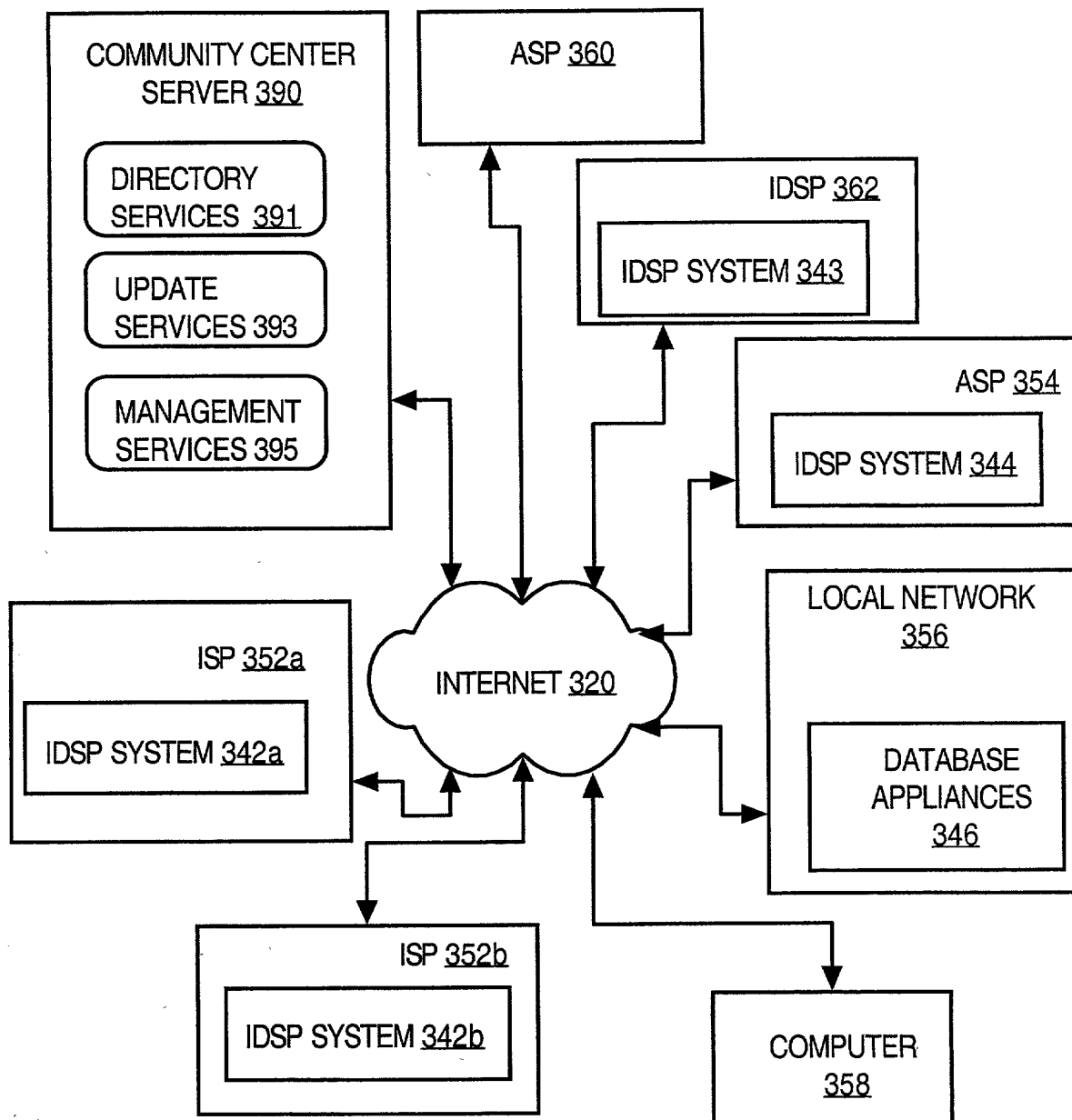


FIG. 3A



**FIG. 3B**

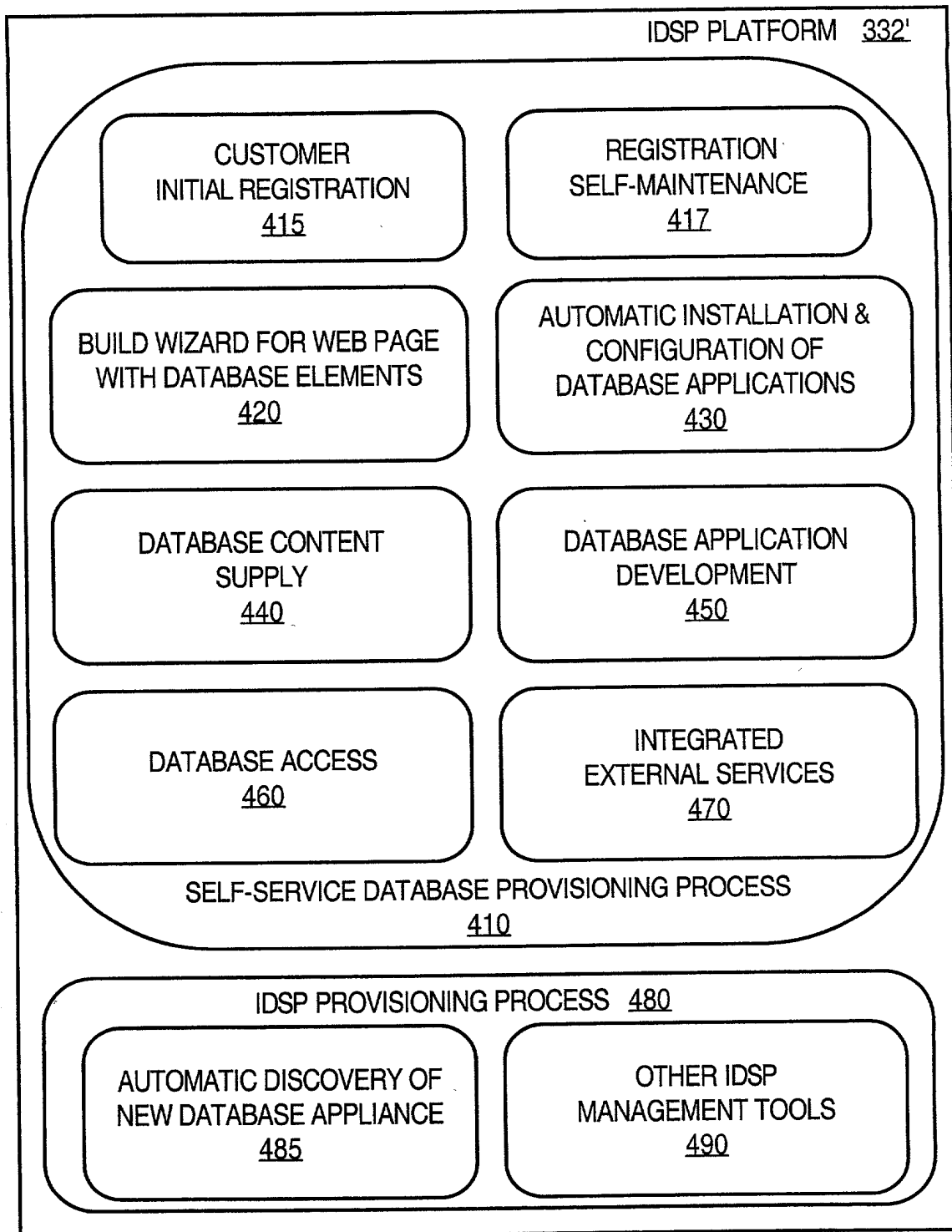


FIG. 4

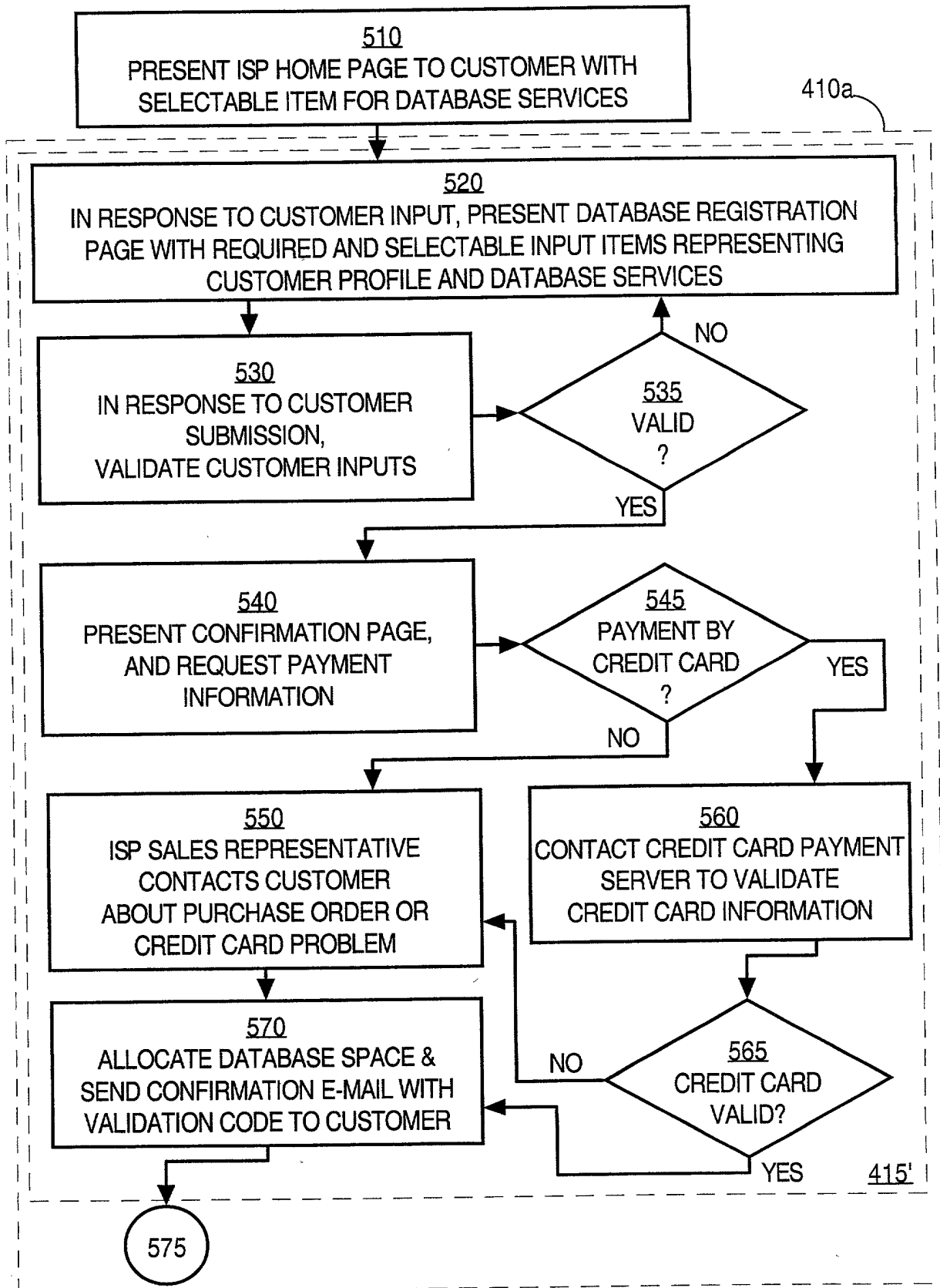


FIG. 5A

523

522

CUSTOMER PROFILE:

ASP/ISP  
LOGO

525

524

521

SUBMIT

- COMPANY NAME

- POSTAL ADDRESS

- CONTACT NAME

- TELEPHONE NUMBER

- E-MAIL ADDRESS

**FIG. 5B**



526  
531 DATABASE SERVICES:

527a - MAXIMUM SPACE  MB  %

527b - MAXIMUM USERS   %

527c - MAXIMUM CPU USAGE RATE   %

527d - MAXIMUM TRANSACTION RATE   %

527e - BACKUP

527f - USAGE REPORTS

527g - PORTAL-TO-GO

527h - PAYMENT SERVICE

527i - WEB SITE WIZARD

527j - APPLICATION DEVELOPMENT

527k - OTHER APPLICATIONS ...

527l PRICE:

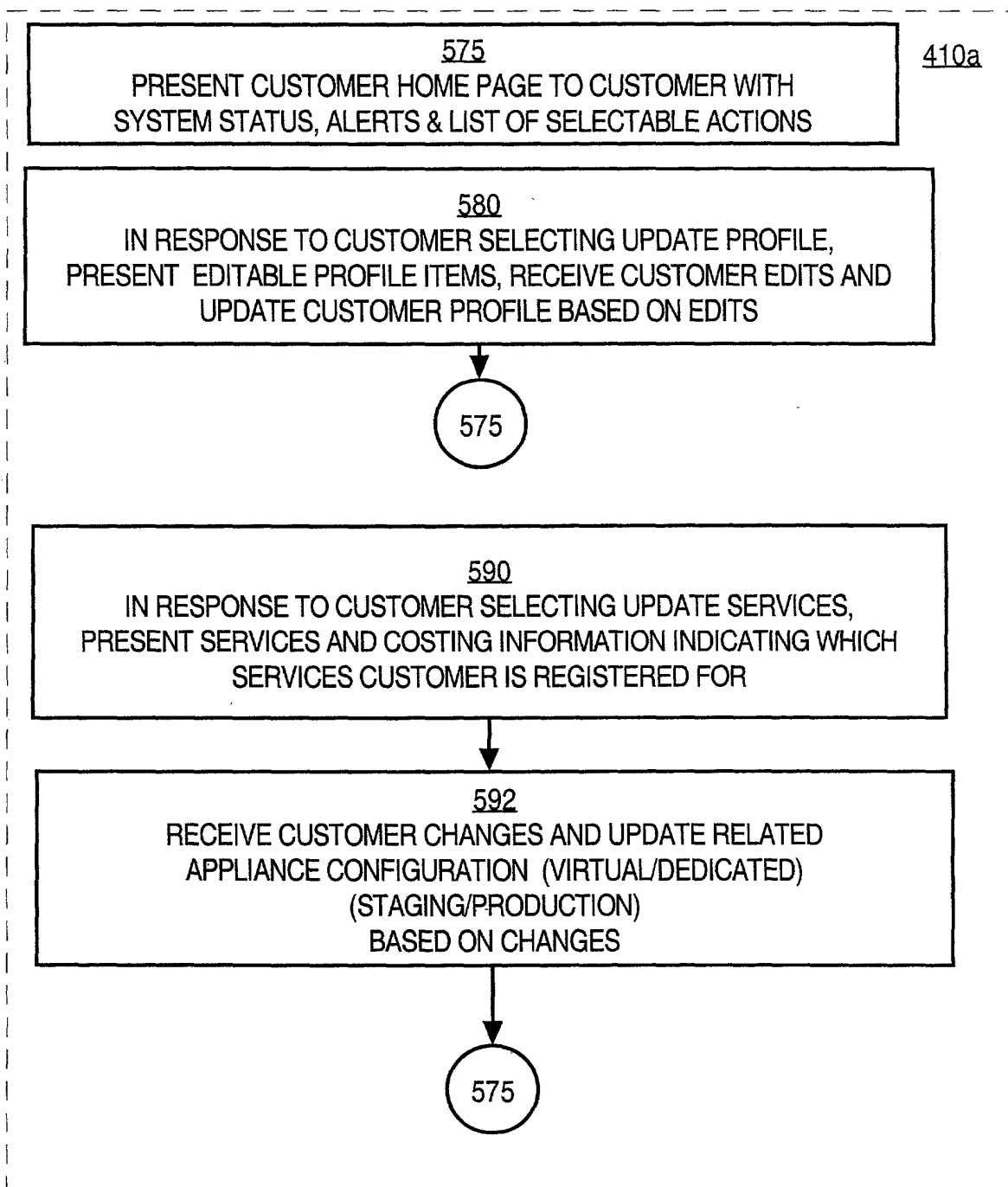
525 ASP/ISP LOGO

528 ALERT AT

529

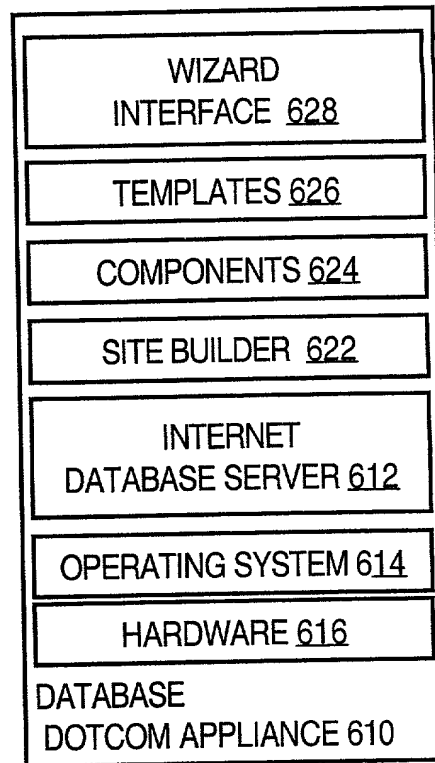
532 533 CALCULATE PRICE 534 CONTINUE/SUBMIT

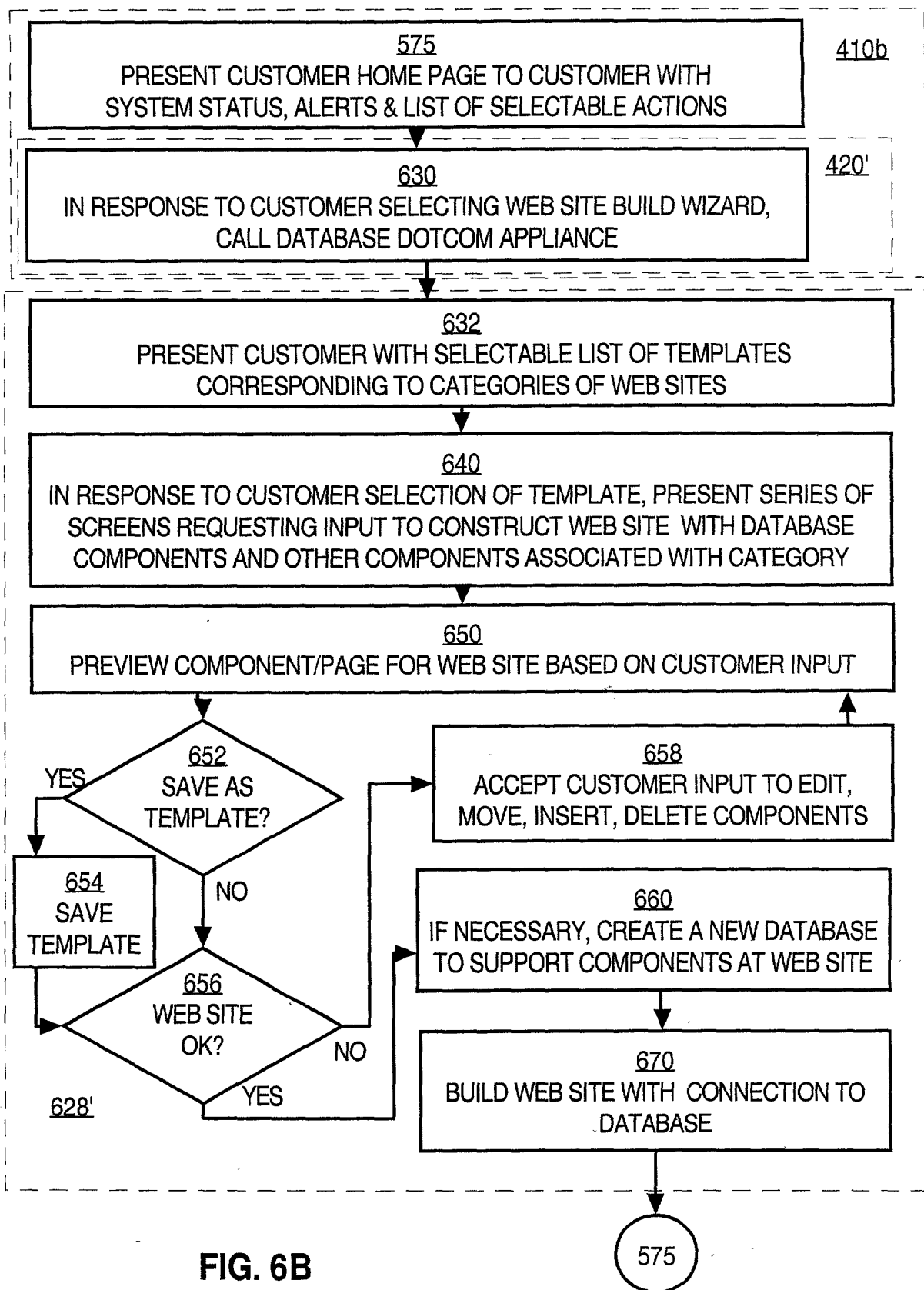
FIG. 5C



**FIG. 5D**

**FIG. 6A**





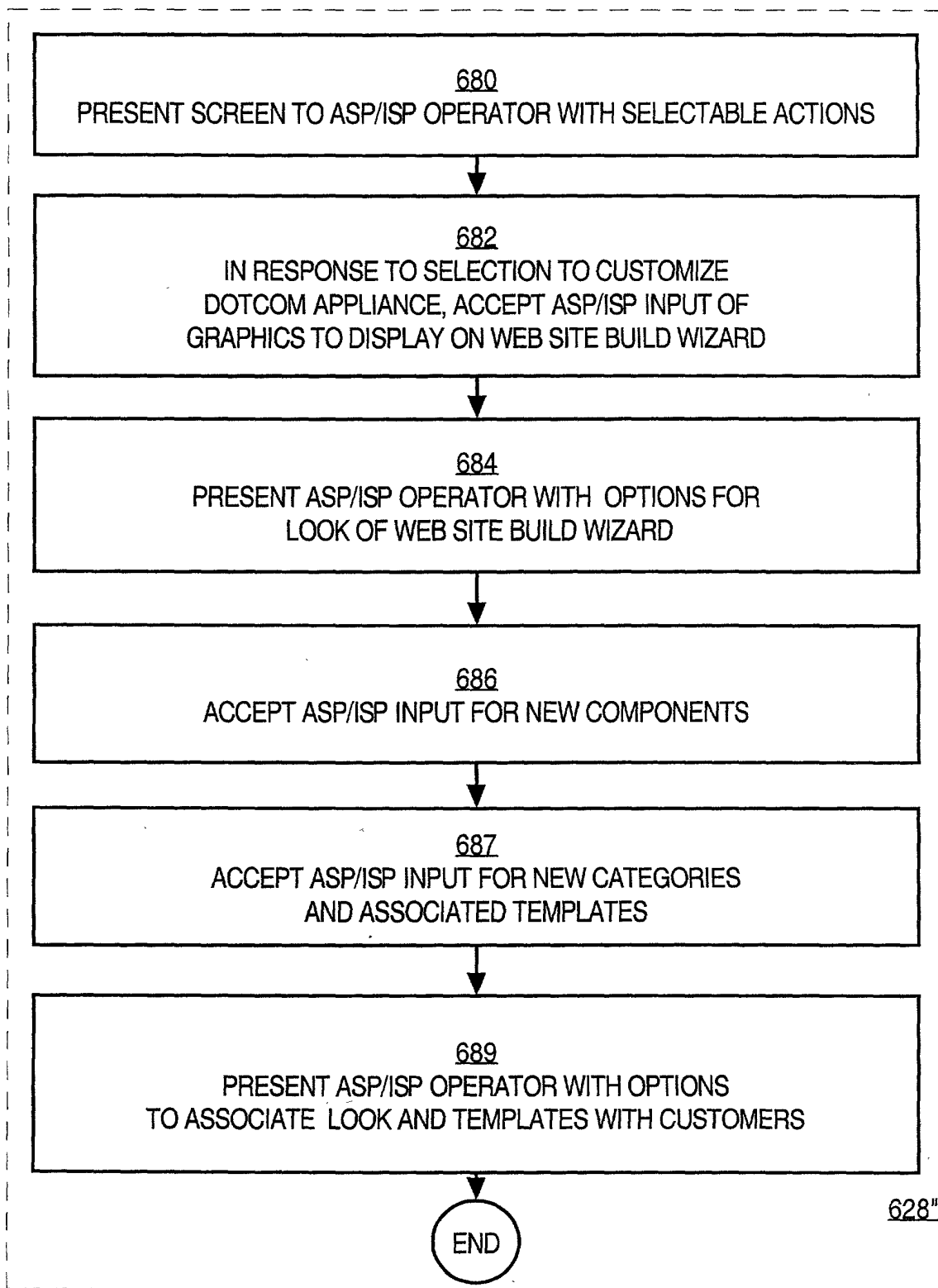


FIG. 6C

698a

698b

698c

698d

698e

698f

698g

692

693

5

694a

694b

694c

695a

695b

695c

696

697

691  
DISCUSSION FORUM COMPONENT  
CUSTOMIZATION FORM

690  
DISCUSSION FORUM COMPONENT  
CUSTOMIZATION PAGE

OK

RESET

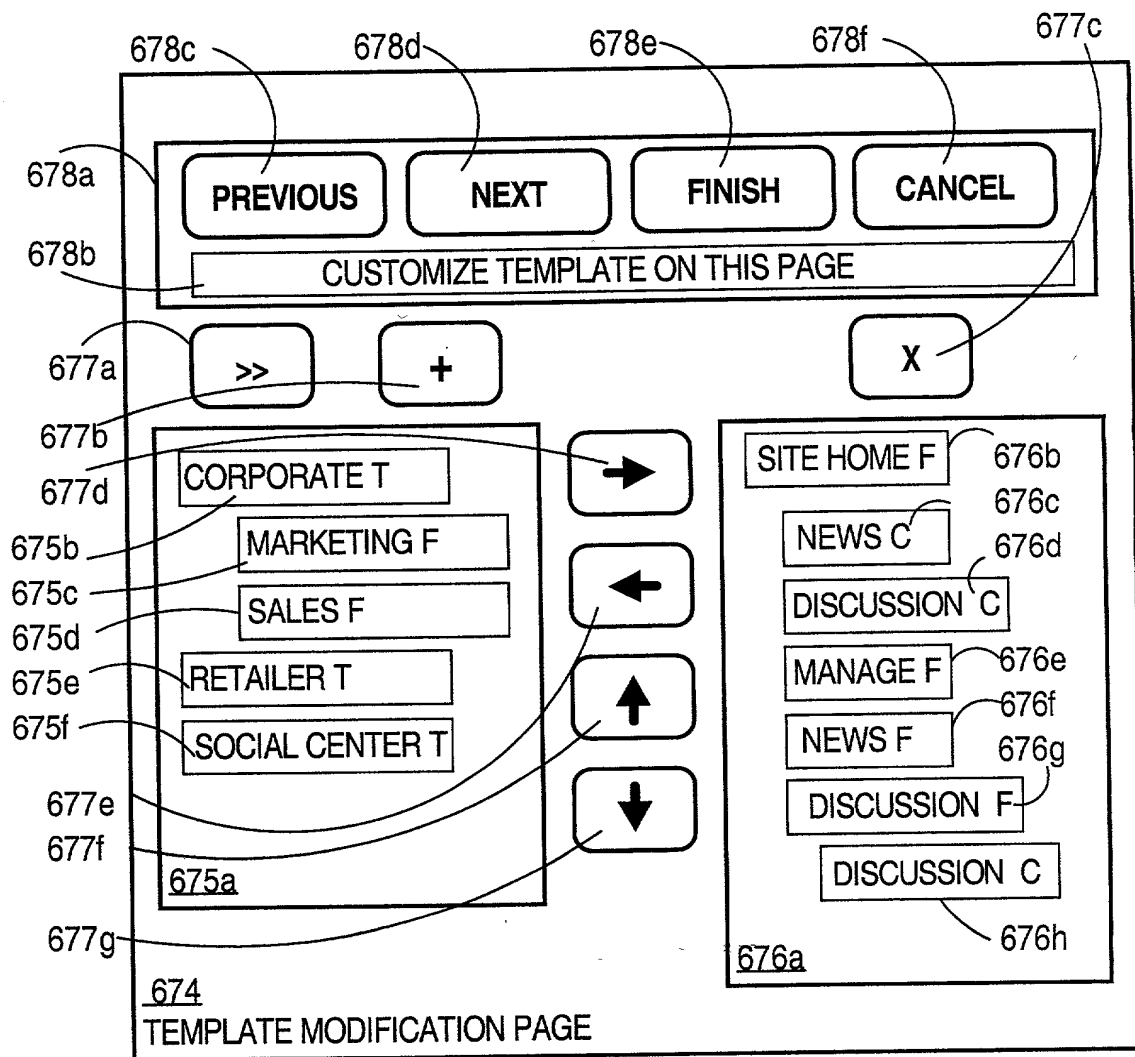
NUMBER OF ITEMS TO BE  
DISPLAYED (ENTER A NUMBER  
GREATER THAN ZERO OR ENTER  
ALL TO VIEW ALL ITEMS)

SORT BY CREATION DATE

SORT BY NUMBER OF THREADS

SORT BY LAST RESPONSE DATE

**FIG. 6D**



**FIG. 6E**

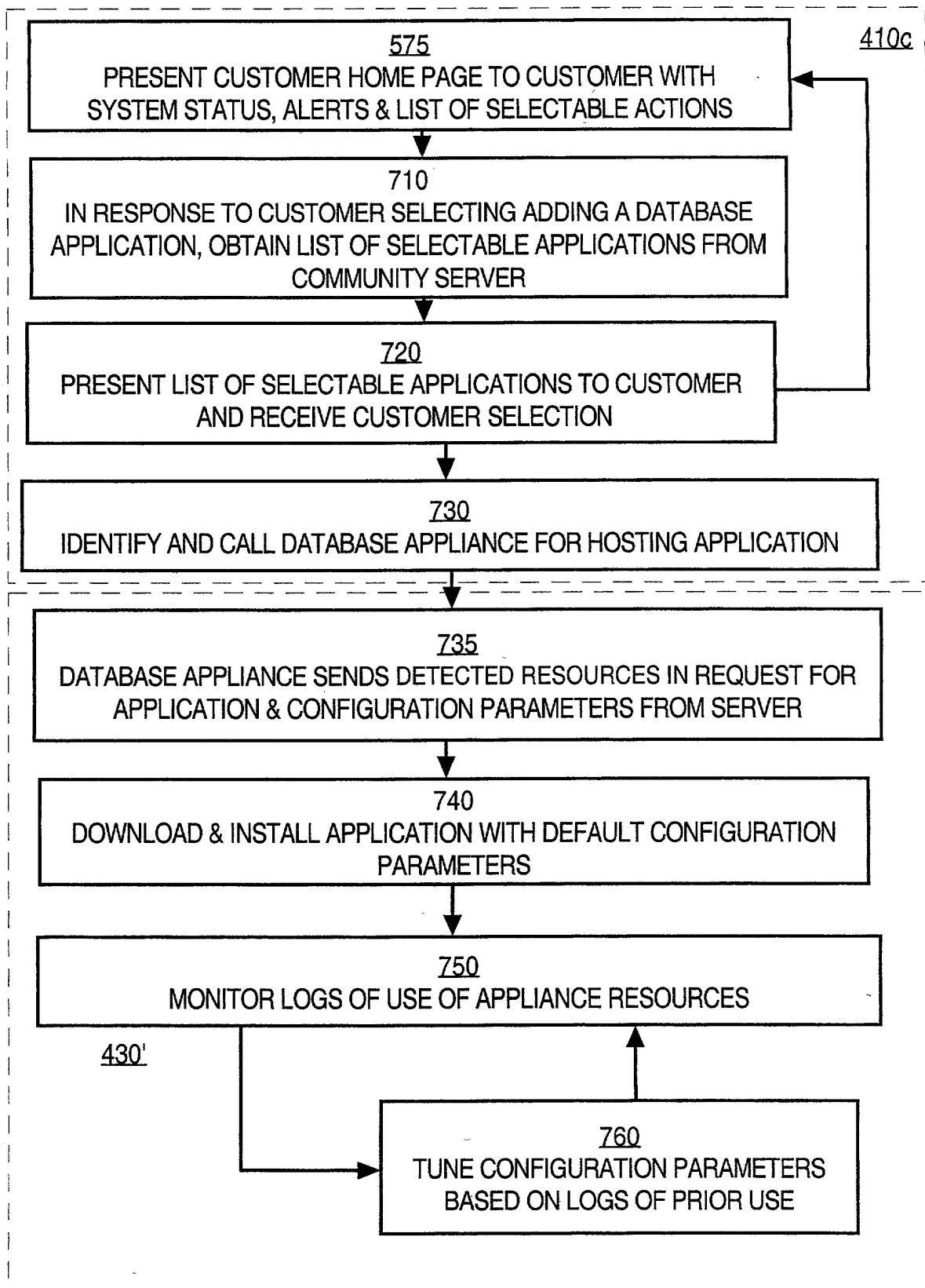


FIG. 7



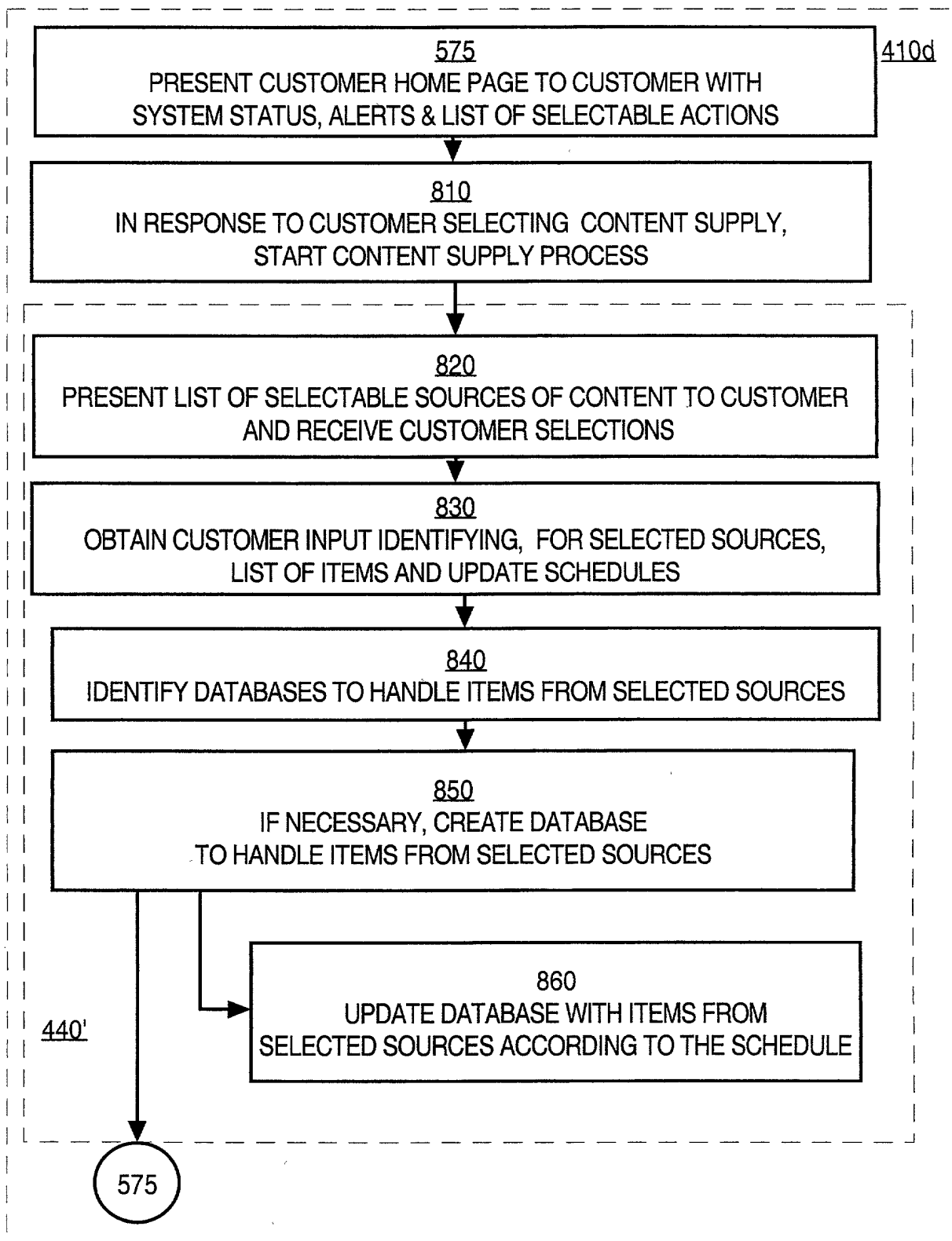


FIG. 8

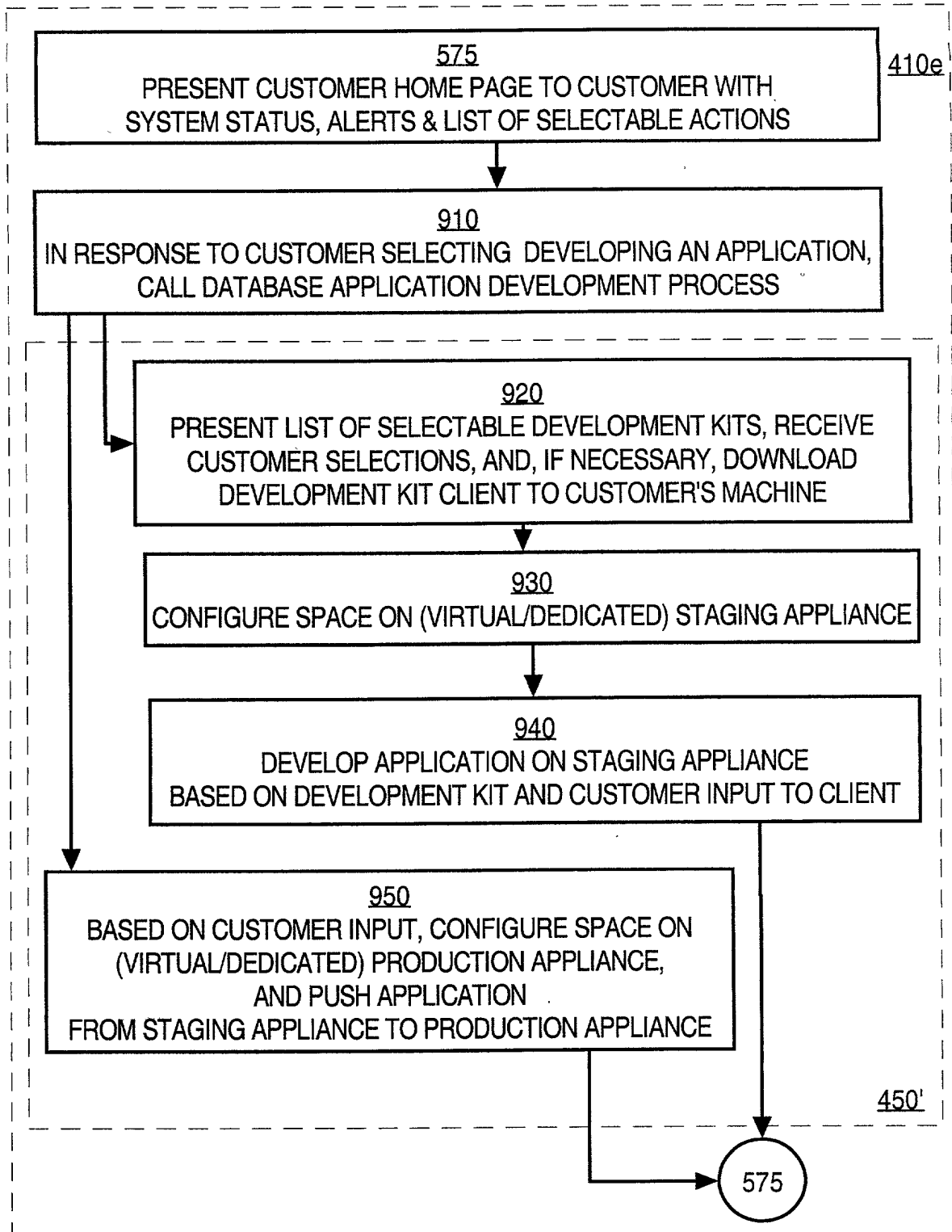


FIG. 9

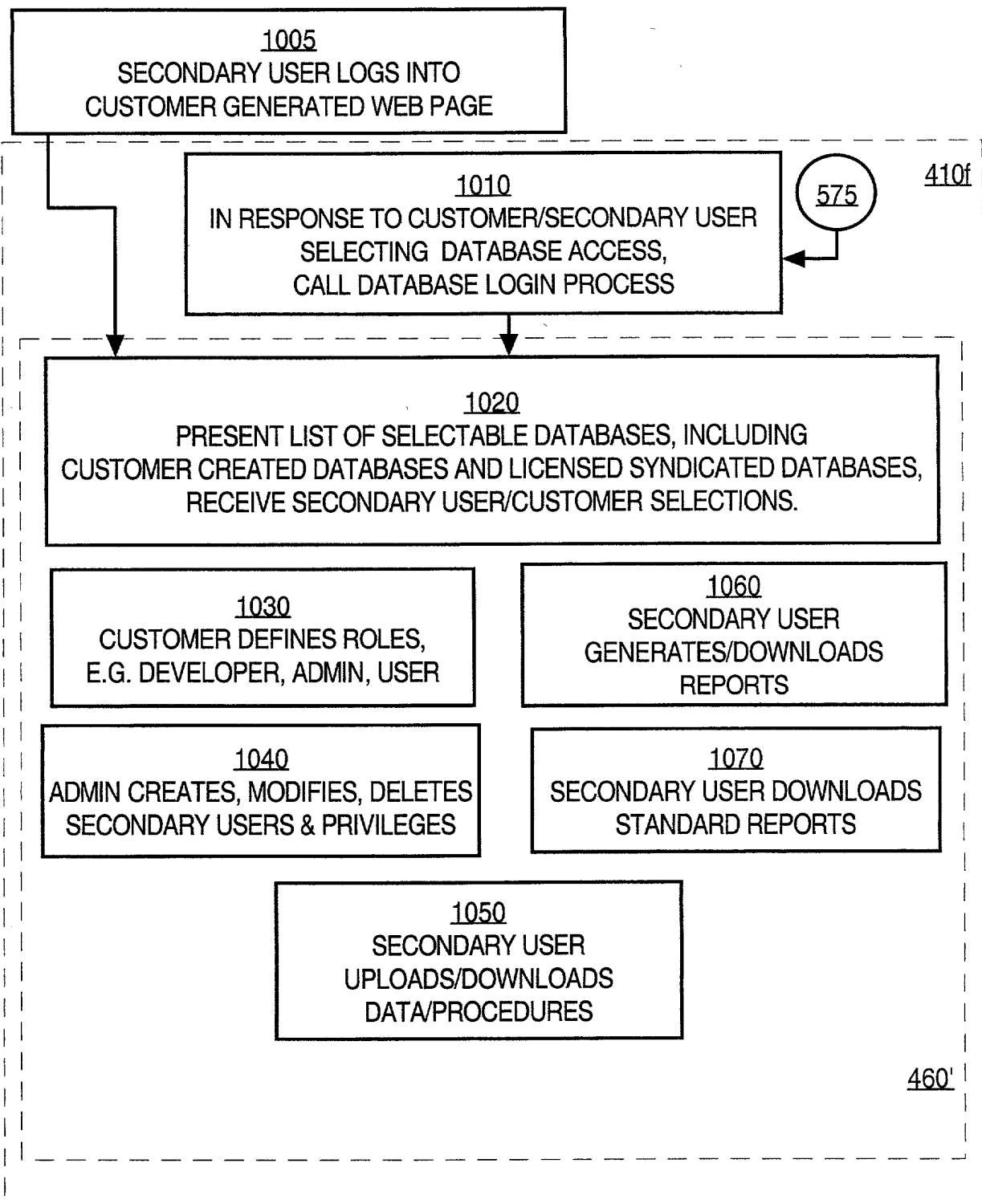
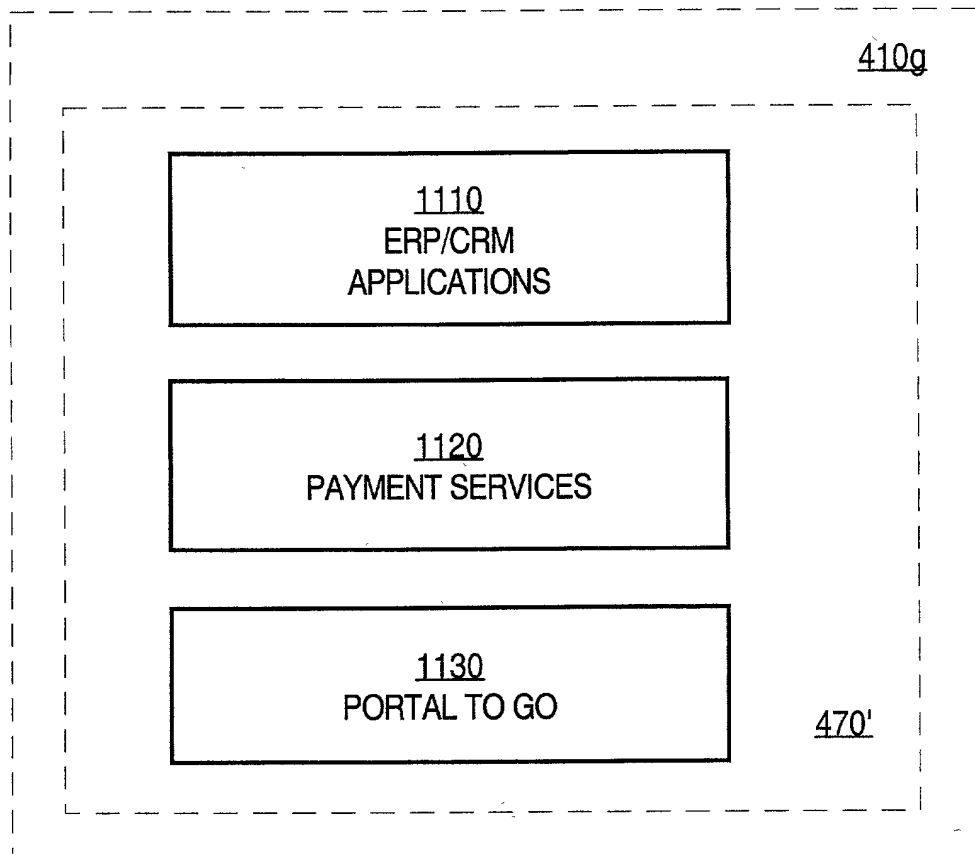
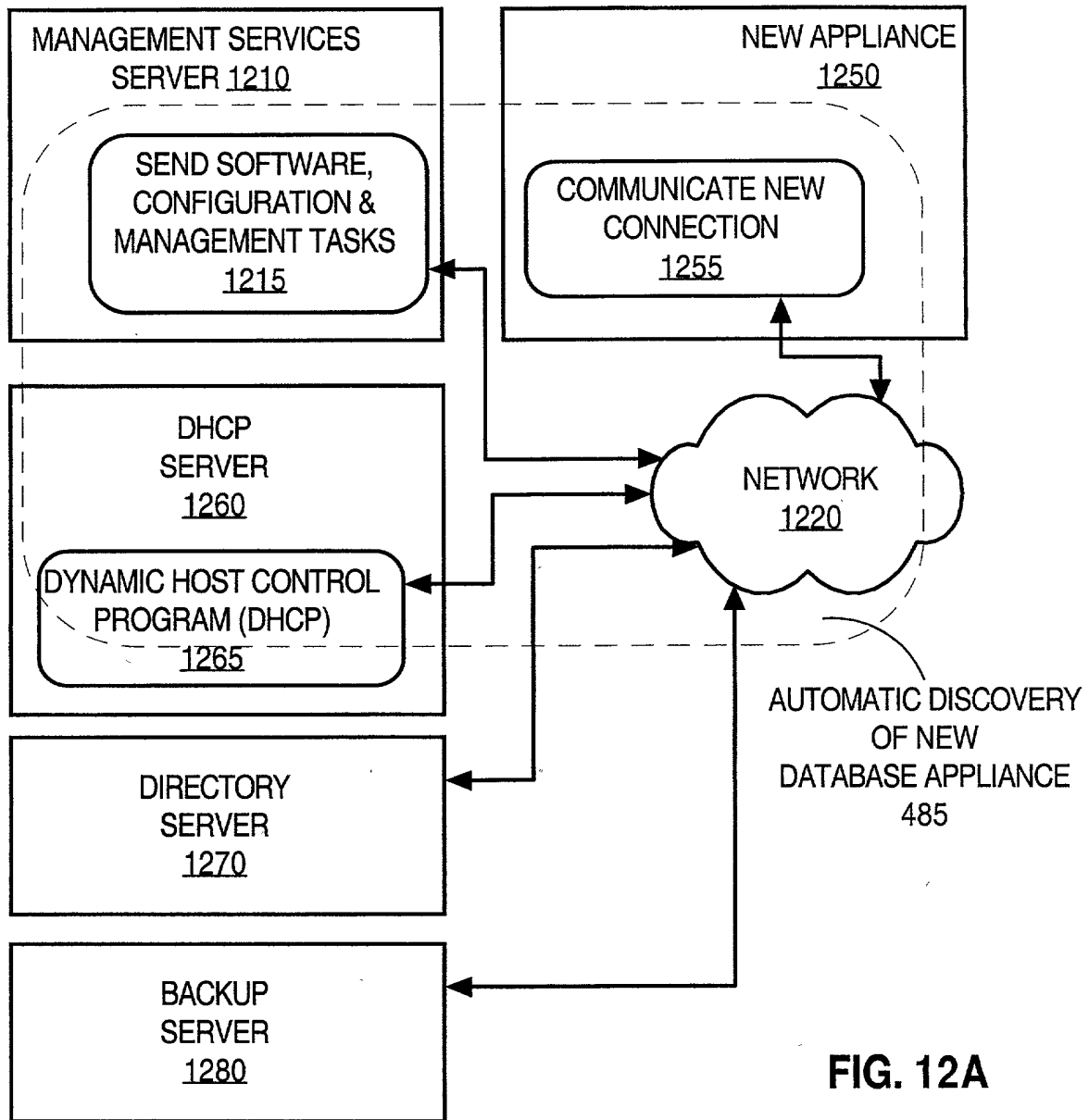


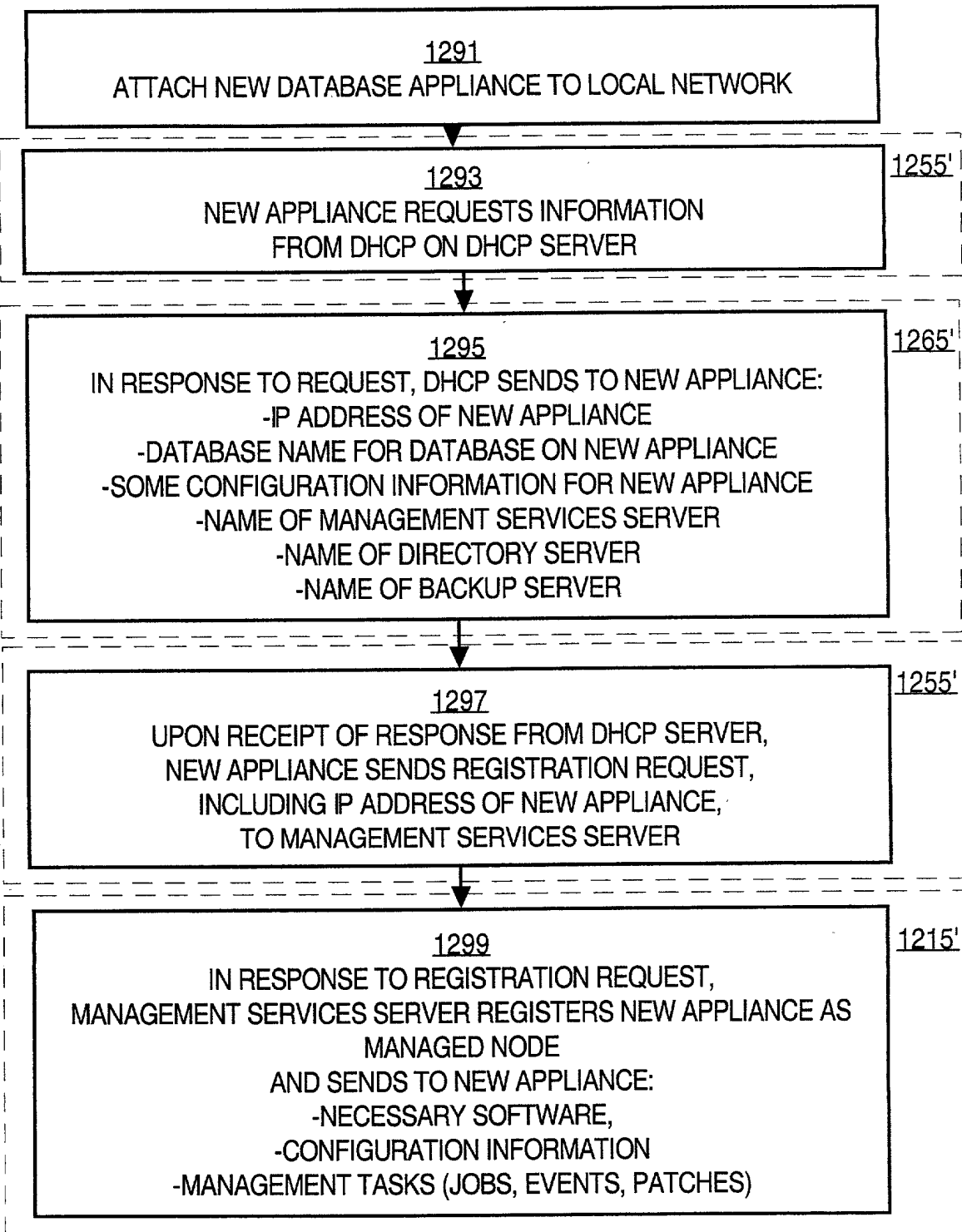
FIG. 10



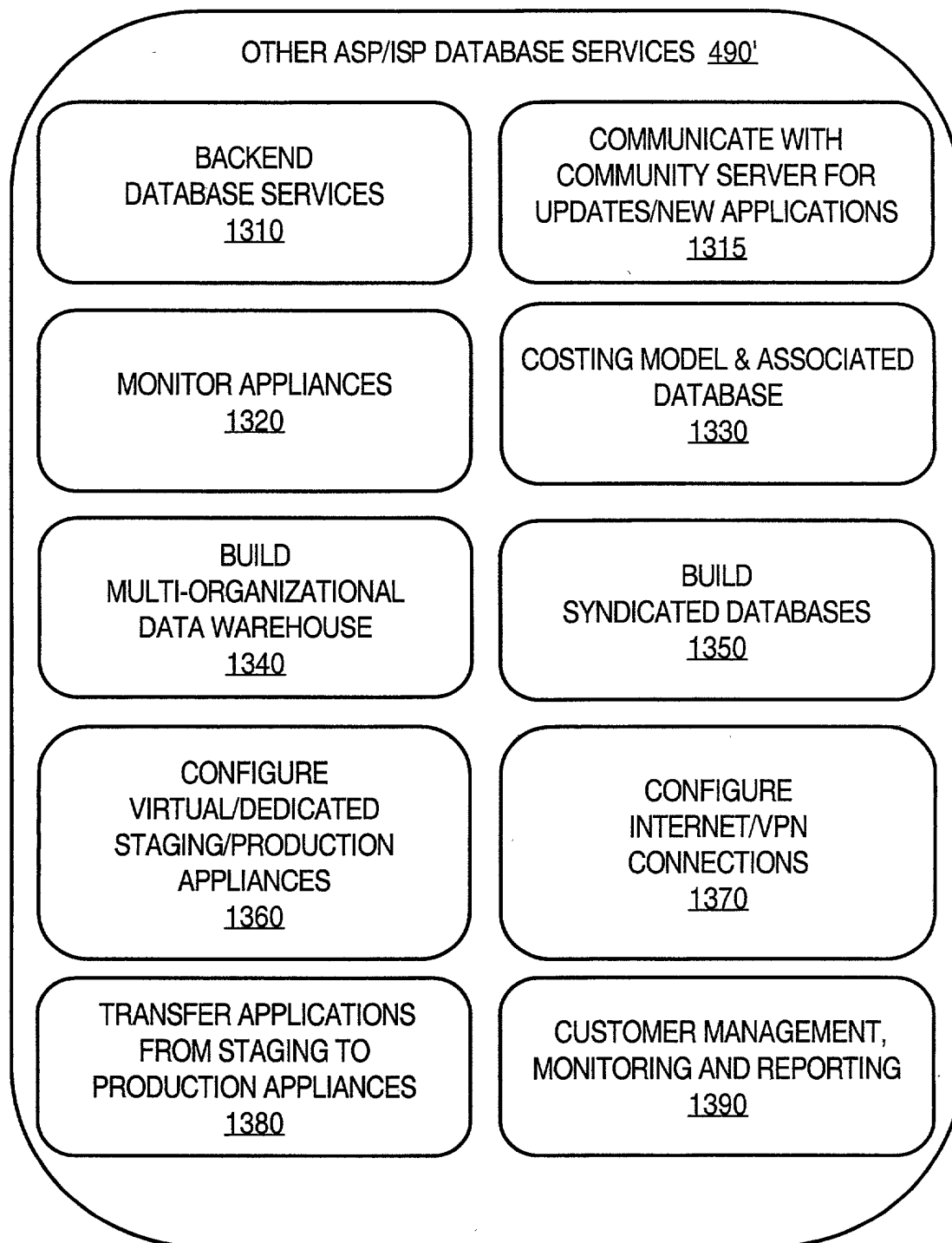
**FIG. 11**



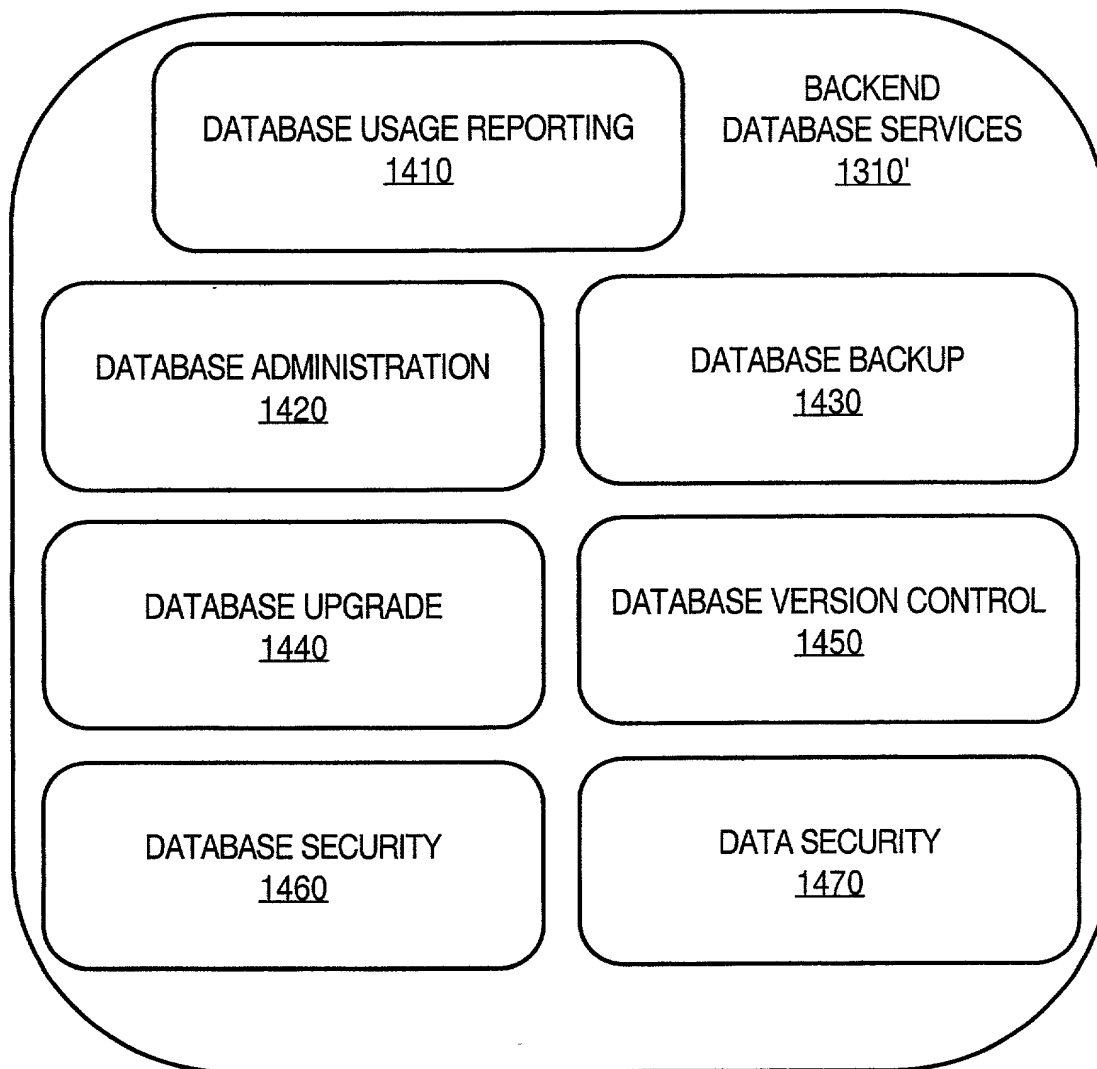
**FIG. 12A**



**FIG. 12B**



**FIG. 13**



**FIG. 14**